

UNFORGETTABLE MEDIA LLC

Guidelines/Policies

In order for us to process your photos for scanning, they will need to be removed from any albums, albums pages, sleeves, mounts or pictures frame. To better serve you with no hidden surprises you should count or closely estimate the number of photos you are planning for us to scan.

We can digitize any loose photos of sizes ranging up to 2.5" x 3.5" up to 8.5 X11 up to 1200DPI. Photos that are smaller, non- rectangular, bent, thick, delicate or unable to be completely clean and can't be fed through our photo scanner will have to be scanned on a flatbed at 600DPI.

All images are save in raw there isn't a editing on them

DPI= Dots Per Inch Resolution

In order for us to process your VHS or Audio Cassette tapes make sure little square tab is off, so nothing can be recorder over it.

If you want a certain recording of video or audio please specify beginning time and ending time. Otherwise we will record the whole VHS or Cassette tape. If VHS or Audio Cassette tape is longer that the CD or DVD we provide we will put them on multiples of DVD's or CD's.

If the Content on a VHS/Audio tape says Halloween 1999 and it's actually Thanksgiving of 2001 we will still copy it and charge you for the order.

Please keep in mind however the quality of the VHS or Audio is IT WILL BE THE SAME QUAILITY WHEN WE CONVERT IT!

Copyright Policy

Upon submission of this order, I acknowledge that I am entering into an agreement with Unforgettable Media LLC to scan photographs, convert VHS, Audio Cassettes to video, and slide shows that contains music per my order. All materials submitted to Unforgettable Media LLC are my personal property and are not to my knowledge, protected by copyrights, or if the material is copyrighted, please understand we cannot reproduce the following copyrighted material, televised sports programs, motion pictures, TV shows, Pornographic material, recorded music. I have obtained the required permission of the copyright owner to make copies of the material. I confirm that this order is to exclusively use for private use and will not be Unforgettable Media LLC is not responsible for verified this information and is hereby released from liability.

Unforgettable Media LLC is not liable for lost, damage, delay, natural disaster, acts of God, or catastrophe to personal property, photos, videos, etc during transportation, processing and delivery. I acknowledge that I have read and agree to all of the statements in this agreement.